

## PRACTICE PRIVACY POLICY

### 5.3.1. POLICY

The *Privacy Act 1988* and the *Australian privacy principles* require practice to have a document that clearly sets out its policies on handling personal information, including health information.

This document, called a Privacy Policy, outlines how we handle personal information collected (including healthy information) and how we protect this information.

Our privacy policy is displayed in the waiting room and the practice information sheet and practice website and is readily presented to anyone who asks.

Our collection of information statement informs patients about how their personal health information will be used, including by other organisations to which the practice usually discloses patient information to, and any law that requires the information to be collected. Patient consenting to the handling and sharing of personal patient information is sought and documented early in the process of clinical care, and patients are made aware of the collection statement when giving consent to share health information.

According to the privacy act 1988 any Australian privacy principles, an organisation may use or disclose personal health information for a purpose (the secondary purpose) Directly related to the primary purpose of collection without seeking consent, but only if the individual would have a reasonable expectation that the information could be used or disclosed for that secondary purpose.

Back to rectally related secondary purpose for the use and disclosure of personal health information in our practice includes the many activities necessary for the provision of a health service such as management, funding and monitoring, as well as complaint handling, planning, evaluation and accreditation activities.

It is essential to recognise the importance of reasonable expectation as many individuals may be unaware of the range of activities for which their personal health information may be used and disclosed, such as the accreditation process. Our practice ensures we tell patients how, and for what purpose, personal health information collected about them would be used or disclosed. Patients are advised of this 'secondary purpose' in several ways, including:



- At the time of the consultation with a general practitioner.
- Via the practice privacy statement in the practice information sheet, and
- The practice privacy statement on signage on the walls of the practice and/or
- By reading, understanding, and signing a new patient information form when first registering at the practice, which incorporates the practice privacy statement.

It is important we maintain the patient's right to opt out of the secondary purpose through refusal to consent. If an individual expresses negative views or opposition when made aware of a proposed secondary use or disclosure of their personal health information, this would indicate that they have a reasonable expectation that their personal health information will not be used or disclosed in that manner, and then non-consent is recorded on file.

### 5.3.2. PROCEDURE

We inform our patients about our practices policies regarding the collection and management of their personal health information via:

- A sign at reception
- Brochures in the waiting area
- Our practice information sheet
- New patient information forms
- Verbal means if appropriate, and
- Our practice website

Prior to patients signing consent to the release of their health information, patients are made aware that they can request a full copy of our privacy policy.

Patient consent for the transfer of health information to other providers or agencies involved in the patient's health care (example treating practitioners and specialists outside the practice) is obtained at the patient's first visit to our practice through the new patient information form. Once signed, this form is scanned into the patient's health record and its completion is noted.